



**Keltris Blue, LLC**  
**dba Blackstone Shoes**  
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Returns

**IF YOU NEED TO RETURN AN ITEM, THERE'S NO NEED TO CALL US, ALTHOUGH WE WOULD LOVE TO TALK TO YOU.**

- For a prompt refund, enclose this form with the items you're returning and include the order number found on your packing list or confirmation email. This makes it easier for us to know who returned a beautiful pair of shoes.

Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

- Complete the Return section below. Select the most appropriate Return Reason Code from the list below or create one of your own if you'd like.

Return Reason Code:

Did not Like: 01

Too Small: 04

Quality Unsatisfactory: 02

Another Reason: 05 \_\_\_\_\_

Too Large: 03

Reason Code	Description	Style #	Size	Color	Qty	Unit Price	Total Price
TOTAL							

Exchanges

**EXCHANGES ARE EASY. CHOOSE THE METHOD THAT WORKS FOR YOU, CALLING US IS A NICE OPTION. Can you tell we enjoy talking to our customers?**

**Exchange by phone.** Call us at 1-877-596-2474. We'll send in-stock items right away and credit you for your return once it is received at our warehouse. Free shipping to US addresses, however \$15 for Canadians, Sorry Eh!

**Exchange by UPS.** List new items you'd like in exchange below and include this form in your return package. Remember to use the UPS label supplied with the original shipment. Fill in the exchange form below and the method of payment. Then leave the rest to us!

Description	Style #	1st color choice	2 <sup>nd</sup> color choice	Size	Qty	Unit Price	Total Price
TOTAL							

**METHOD OF PAYMENT (only if the exchange amount is different from the original order of course):**

\_\_\_ AMEX \_\_\_ Discover \_\_\_ MasterCard \_\_\_ Visa

Account# \_\_\_\_\_

Expires \_\_\_\_\_ Security Code: \_\_\_\_\_

Signature: \_\_\_\_\_